



Telephoning in English- Discussion and Personalised Practice

Discussion

How often do you telephone in English? What is your typical telephone call in English like (topic, nationality you are speaking to, length, purpose, whether you know the person or not, formality, etc)?

When was your last telephone conversation in English? What was it like?

What are the general differences between telephone calls in your own language and telephone calls in English?

What are the difficulties of telephoning in English? What makes it not as difficult as it could be?

What can you do to make telephoning easier?

What can you do to prepare for a telephone call?

Personalised practice

Choose one telephone conversation that you have had in English (or are likely to have in the future if you've never had one). Describe it to your partner, then roleplay it with them. Discuss how realistic it was and how you could have improved the phone call, then roleplay the same conversation twice more – the second time changing roles.